

# WHY DIGITAL MAINTENANCE TRANSFORMATIONS OFTEN ARE FAILING!



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# Digitalization in industry

Industrial digitalization includes the entire industrial process, including resource extraction, supply chain management, maintenance, production, and delivery of goods.

**'At I-care we want to increase performance by digitizing projects that we do manual today.'**



## Supply chain/ Delivery of goods

There are various standard software solutions for digitalization of these processes.

## Maintenance / Production

It is very complex to find a off the shelf solution for the digitalization of production and maintenance





# Failing of digital transformations

Companies often start with the process of digitalization.

What you see is that clients use the right methods but not in the right way.

- No synergy top to bottom
- Team & processes not ready
- Trying to digitize all processes at once
- Digitalization based on original theoretical design
- To many suppliers



# How to overcome this challenge

5 steps to overcome this challenge



**Full commitment of management. When there is budget there is commitment**



**Get your team and processes at the right level**



**Go for quick wins**



**Analyze with existing data. don't look at design but also look at the process and context**



**Select the right partner(s).**



# Alternative Methodology

Digitalization of you Reliability plan with  
I-mining and an failure analysis .



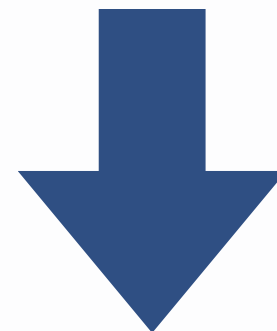


Reliability Engineering  
Reliability Centered Lubrication  
Predictive Maintenance  
Data Analytics

**Maintenance data**



**Process data**



**Digitalization**





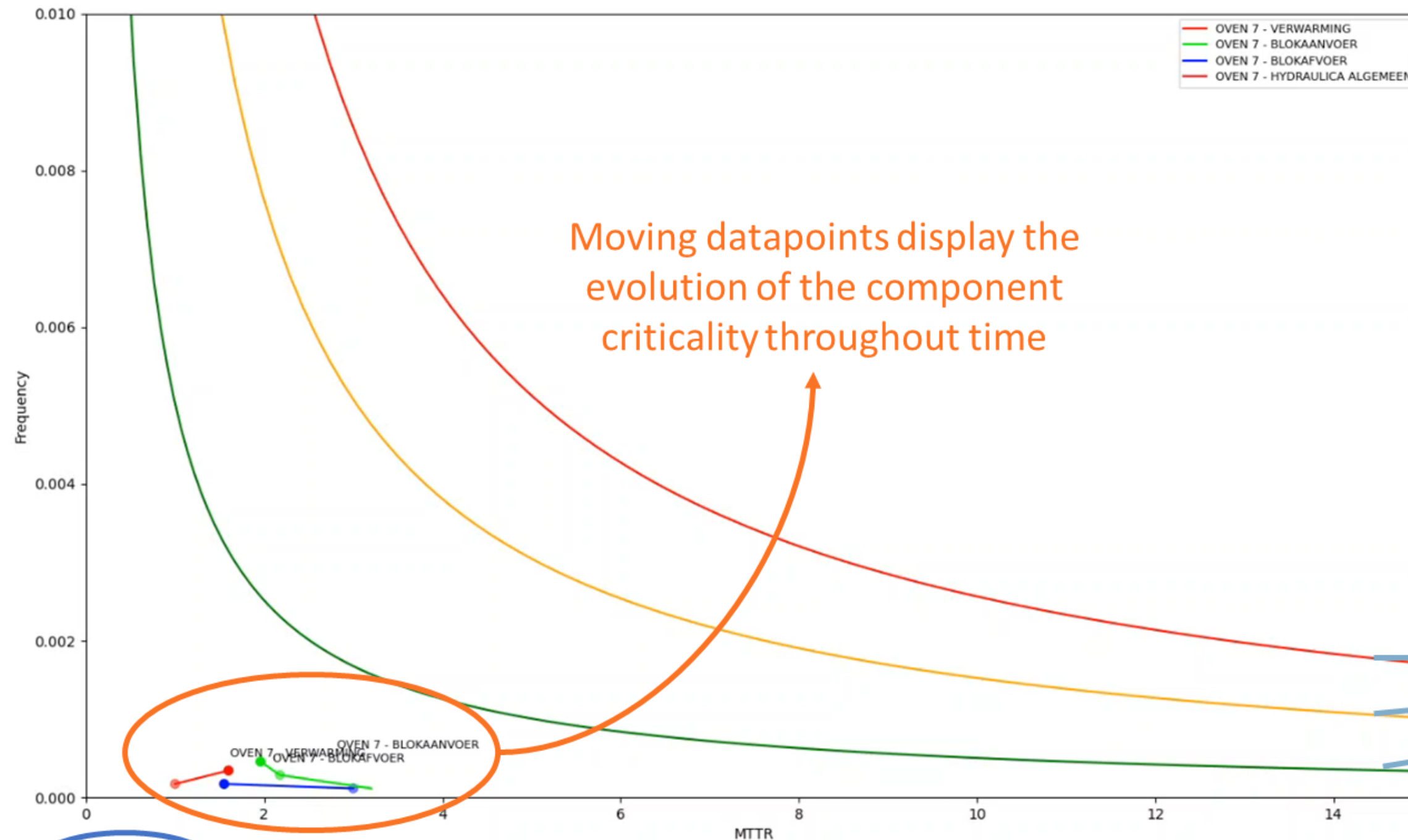


# I-mining

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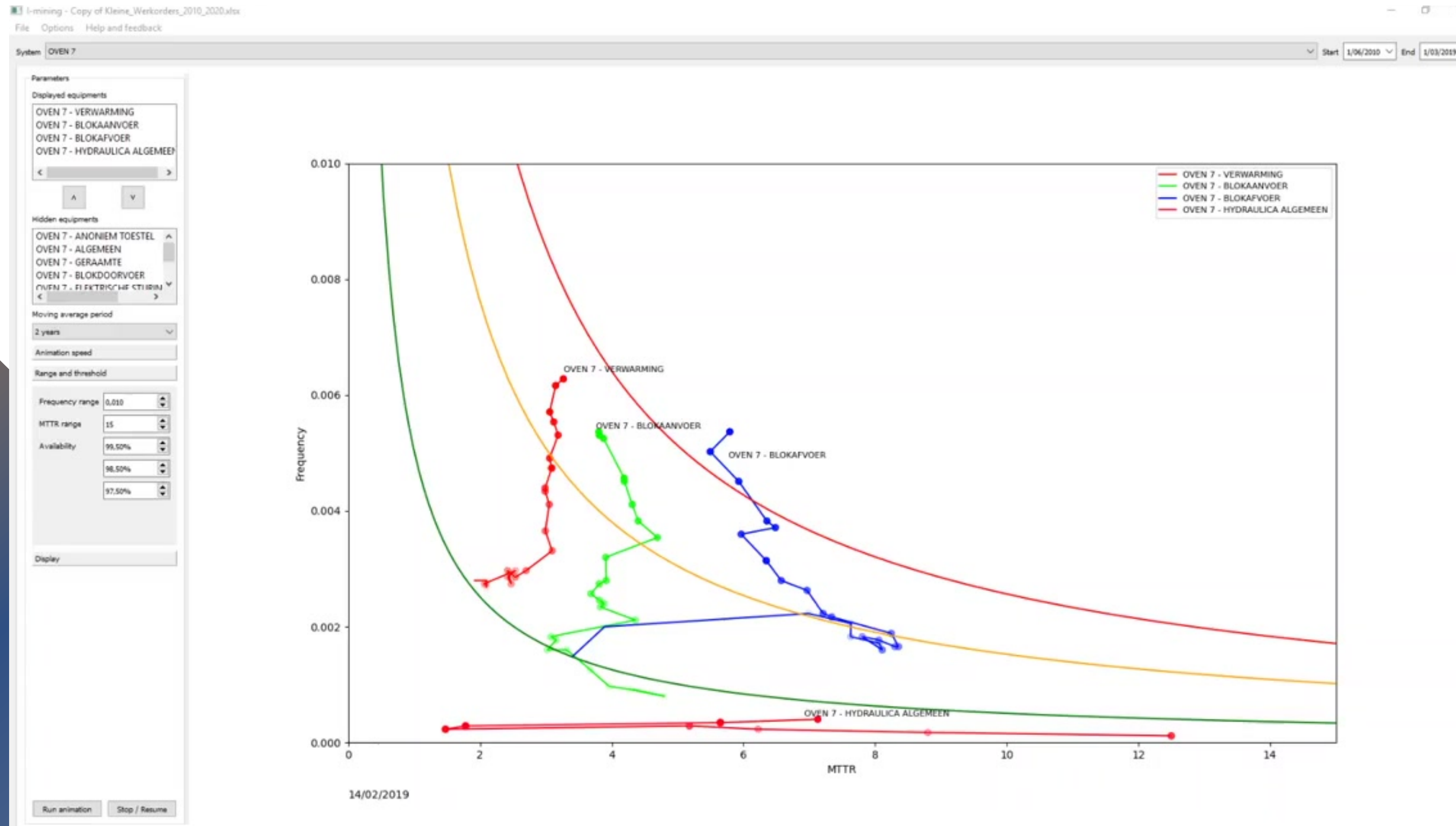


Visualisation inspired by the pioneering work of Hans Rosling (1948- 2017)



Analysis of 10 years CMMS data -  
47.000 closed work orders –  
Business Case Identification based  
on equipment reliability data







# I-mining

Matching Full words  
Similar Word bases  
Similar Phrases



Parameters

Processing: Method 3

Distances: Euclidean

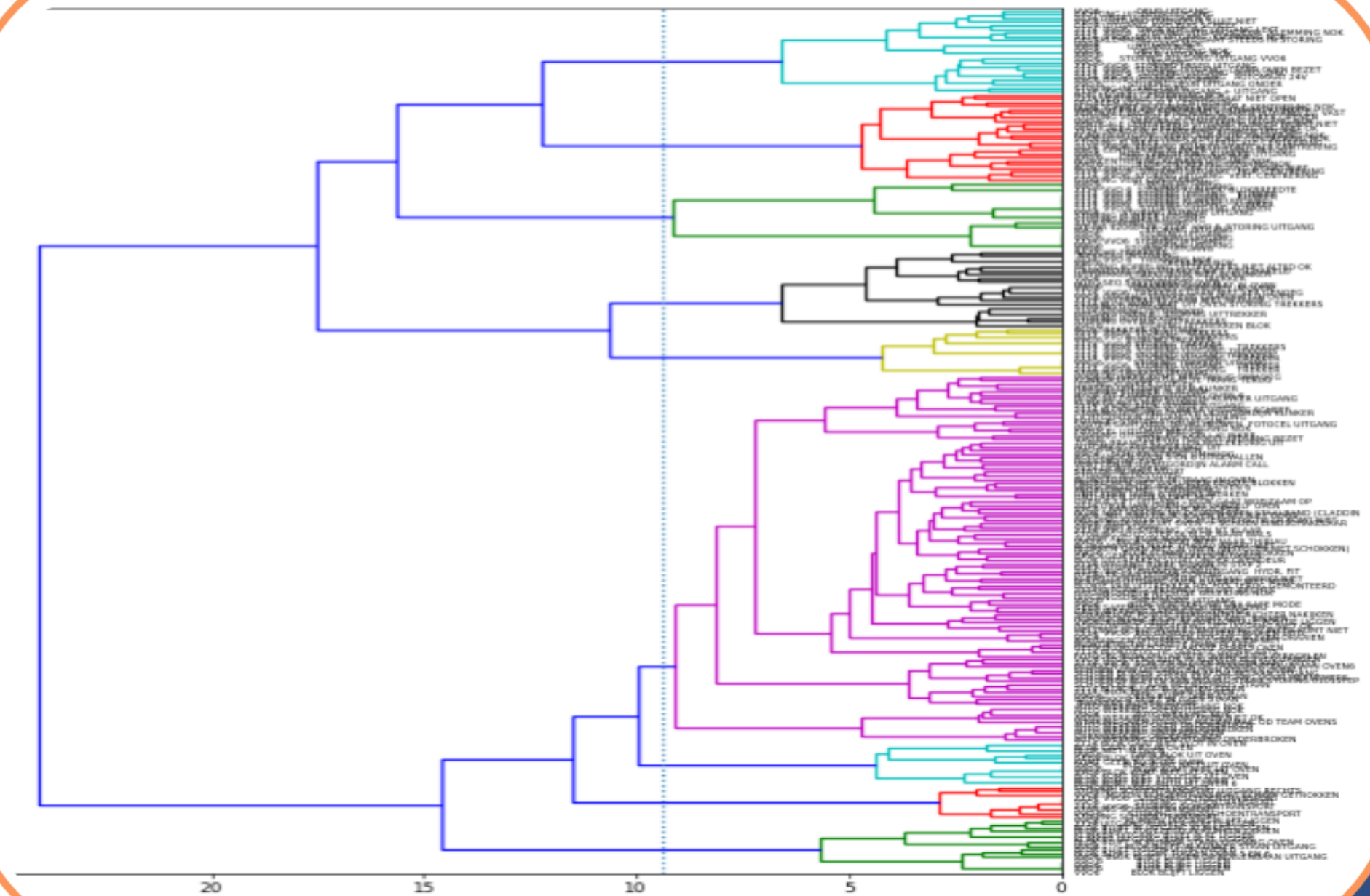
Height ratio (%)

65

The user can manipulate the clustering algorithm based on a simple to use interface

storing  
ingang  
VVO5  
werken  
2113  
NOK  
Probleem  
herstellen  
nakijken  
werking  
zone  
staan  
uitgang  
hangen

Using a Blacklist, the user can highlight or ignore terms in the clustering process. This to increas the clustering relevance for further analysis





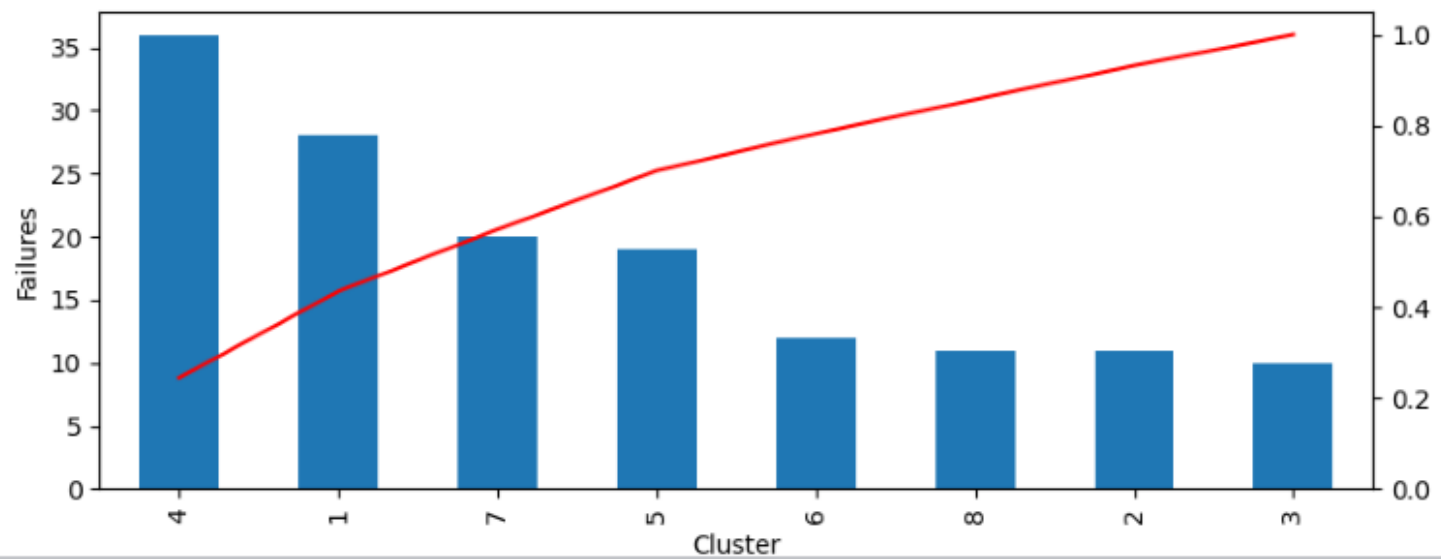
# I-mining

## In Depth Cluster Analysis

The user can select what cluster is most interesting for further analysis. This cluster can be picked from the pareto chart.

The technician feedback of the intervention is analyzed by an NLP algorithm, displaying the most relevant words in a Word cloud.

This visualization can be used for further Root cause analysis and triggering focused improvement projects.





# Alternative Methodology

Digitalization of your assets





# Collect

- Sensor - Proces - Historians





# Connect

- Store & connect data
- Open platforms become the standard



# Manage

## Maintenance approach

Reliability engineer



## Data approach

Data scientist



Predictive Maintenance 4.0







# Analyze

- Transform information into relevant insights
- Insights at your fingertips



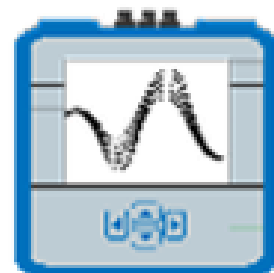
## MEASURE

### Predictive Maintenance

is predicting tomorrow's condition based on today's data in order to avoid unplanned maintenance and reduce overall maintenance costs

#### COLLECT

Connected devices, sensors & historical data



#### CONNECT

Enable access to multiple data sources, standardized industrial connectivity, IoT protocols



#### MANAGE

Ingest data, enrich data, big data processing & machine learning



#### ANALYZE

Gain insights from the data, apps & real-time analysis, real-time alerting



## IMPROVE

### Prescriptive Maintenance

is an agile asset maintenance strategy using predictive analytics to increase output while decreasing risks by optimizing planning and scheduling



# Thanks!

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